
Terms and Conditions for International Business

1. Payment Terms

International Distributors are required to submit payment 100% upfront by wire transfer or credit card to the bank provided at time of order. Prepayment only.

2. Pricing

Pricing of products are based on current published Biologix Research Company, LLC prices or on negotiated contract or quoted prices. All prices are in US dollars. Biologix Research Company, LLC reserves the right to adjust/correct prices due to market conditions or data entry error. Biologix Research Company, LLC does not charge any sales tax for its laboratory consumables for tax exempt entities

3. Minimum Order Requirements

Biologix Research Company, LLC has set a minimum order requirement for all orders being shipped from China. Each LCL order shipped out must equal \$2,000 or more before shipping costs are included. A \$90.00 documentation fee will also be included with every order shipped. This fee will cover all documentation required for the exportation of goods from China. Any shipment exported from the US warehouse will incur a \$25 handling fee. Orders of less than \$2,000.00 value may be shipped from our US warehouse. Any order of \$2,000 or higher value must be shipped from the China warehouse due to stock limitations of the US warehouse.

4. Shipping Terms

Biologix Research Company, LLC ships all products sea freight unless otherwise requested. Requests for additional shipping methods must be made at the time of order. Further fees may apply for additional shipping methods. Biologix Research Company, LLC will appoint a designated freight forwarder for all shipments unless otherwise requested. All shipments are dispatched from China directly to the port specified by distributor or to the specified direct address. Please take note of the following information:

- a) All products are quoted and sold as **Ex-Work Changzhou Warehouse China**.
- b) Should you elect to use your own freight forwarder, you are responsible for all fees, taxes, and shipping charges such as, but not limited to, documents fees, booking fees, telex release fees, loading charges, as well as port security surcharges. You will pay such charges directly to your freight forwarder.
- c) Should you elect to use a Biologix Research Company, LLC dedicated freight forwarder, the "shipping and handling quotations" include all fees and charges in addition to the freight cost to deliver the products or container to your designated port in your country. You will only incur the cost to clear customs in your country and ship the products from the port to your company warehouse.
- d) We strongly recommend that you take advantage of the discount and special license and permit expertise of Biologix Research Company, LLC dedicated freight forwarder to ensure your best savings and trouble-free clearance/delivery.

5. FTA & Tax Saving Forms*

Forms are now being offered for all orders being shipped from China to accommodate for free trade agreements or additional tax savings. An application fee may be applied to each Form requested. A detailed list of the Forms can be found on the third page. If you need to request further documentation which is not listed on our form below please contact us for further information

* Available forms: Form A, B, E, F, P and Country of Origin

6. Lead-Time

For in-stock products, the order will be shipped immediately after receipt of payment. For products not currently in stock or large volume orders, lead-time is generally 30 days following the receipt of payment.

7. Return Policy

The following will not be accepted for return: Private Label/OEM Products, and/or products purchased six months or longer before Return Request. It is required that Biologix Research Company, LLC provides authorization for return upon approval of the above general requirements. Products that have not been authorized for return will be returned to the Distributor at the Distributor's expense.

A) Returns for Restocking

- 1) It is the responsibility of the Distributor to ship the returned products to Biologix China warehouse or Biologix USA warehouse. A copy of all shipping documents must be sent to Biologix Research Company LLC within 35 days of the Return Request. If the documents are not received within 35 days of authorization, the authorization will be void.
- 2) Products must be received in re-sellable condition. Biologix Research Company, LLC defines re-sellable condition as a condition, which will allow a return to stock with out re-labeling, repackaging, or further handling. No opened packages will be considered re-sellable.
- 3) Once the return shipment is received and approved as re-sellable condition, Biologix Research Company, LLC will issue a credit memo for returns meeting conditions outlined the Return Policy. No other form of reimbursement will be made. The value of the credit will be calculated at the original invoice price less a **35% restocking fee**.

8. Claims

It is the buyer's responsibility to inspect all packages upon receipt. If any damage or loss occurs to your ordered items during shipment, please report the details immediately to the carrier and to Biologix Research Company within 5 days of delivery. Biologix is not responsible for damage to outer cartons caused by transit; however, concealed damage or loss may be reported to Biologix for further evaluation and possible replacement. If a non-Biologix appointed freight forwarder was the designated carrier, Biologix Research Company is not responsible for any damage, loss or delay caused by the carrier.

9. Product Guarantee

Biologix Research Company, LLC guarantees 100% satisfaction or your money back. We guarantee the products to be free of defects in workmanship and material. Biologix will replace any defective material upon notification and authorization within 30 days of receipt. Any notification with regards to quality needs to be submitted to Biologix within 6 months from date of purchase to qualify for return or replacement. Our products are described as accurately as possible, but design improvements require occasional changes and we reserve the right to change our specifications and product offering at any time without prior notice.

10. Warranties and Liabilities

Biologix Research Company, LLC accepts no responsibility and shall not be held liable for loss, damage, expense, consequential, or accidental damage. This includes, but not limits to, damage to property, person, or premises resulting from the use of these products. Biologix Research Company, LLC makes no warranties, expressed or implied, including without limitation, the warranties of merchantability or fitness for a particular purpose. In no event will Biologix Research Company, LLC be liable for consequential damages arising from the use of its products.

In order to better support you Biologix can now provide you with the following forms for all your Biologix Shipments. If you would like to receive further information concerning these forms and how it can save you additional costs on your next order please contact us at Inquiry@BiologixResearch.com.

Documentation Now Offered through Biologix

Form A (GSP)Generalized System of Preferences	Austria, Australia, Belgium, Belarus, Bulgaria, Canada, Czech, Denmark, Estonia, Europe, France, Finland, Germany, Greece, Hungary, Ireland, Italy, Japan, Latvia, Lithuania, Luxembourg, Malta, Netherlands, New Zealand, Norway, Portugal, Spain, Sweden, Poland, Slovakia, Slovenia, Romania, Russia, Switzerland, Turkey, Ukraine, The Republic of Cypress, and UK
Form F (China-Chile Free Trade District)	Free Trade Agreement between Chile and China
Form E	Brunei, Cambodia, Indonesia, Malaysia, Myanmar, Philippines, Singapore, Thailand, The Lao Peoples Democratic Republic, and Vietnam
Form B	Korea, India, Bangladesh, Sri Lanka
Form P (China - Pakistan Free Trade District)	Pakistan
Country Of Origin(C/O)	All Countries

**** Documentation fee may apply contact us for further details**